



Order Form

Account Name: City of Greenfield, Indiana

Contact Information:

Jenna Wertman, AICP
Associate Planner
City of Greenfield
10 S. State Street
Greenfield, IN 46140
Email: jwertman@greenfieldin.org
Phone: 317-325-1333

Billing Information:

Joanie Fitzwater
Planning Director
City of Greenfield
10 S. State Street
Greenfield IN 46140
Email: jfitzwater@greenfieldin.org
Phone: 317.325-1329

Contact Term:

Billing Cycle: Annual
Billing Schedule: Upon Contract Signing
Service Term Starts: 10/01/2018
Service Term Ends: 09/30/2019

Components to be Implemented:

Building Permits
Planning and Zoning
Code Enforcement
Citizen Access Pages

Fees:

5 User Subscriptions	\$1,800 per named user per year	\$9,000.00
Setup, Training and Implementation	\$600 per named user	\$3,000.00
Additional Services	Data Migration (ZonePro: Permits, MS Excel: Code Enforcement)	\$5,000.00
	System Integration (not requested)	\$0.00
	Payment processors listed in Appendix A	\$0.00
	Batch load of parcel data and ongoing updates	\$0.00
	Batch load of GIS data layers and ongoing updates	\$0.00
Total 1st Year Fees		\$17,000.00
Each Additional Year Fees		\$9,000.00

I authorize Online Solutions, LLC to invoice as per the above information.

Online Solutions:

Customer:

Authorized Signature

Authorized Signature

Print or Type Name of Signatory

Print or Type Name of Signatory

Execution Date

Execution Date

Address:
1101 E. Warner Road
Suite 160
Tempe, AZ 85284

Address:
City of Greenfield
10 S. State Street
Greenfield IN 46140





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Appendix A – Citizenserve existing payment processors

Authorize.net
CyberSource
ETS
Invoice Cloud
HP Convenience Pay Services
PayPal
Xpress Bill Pay
CiviTek
UniPay
Payment Service Network, Inc (PSN)
Forte
Chase Paymentech
BillerIQ Transactis
OpenEdge
Convergsys

Integration with Payment processor not on this list will incur a onetime charge of \$5,000